

Case Study

Manufacturing Business



Working 24 hours w/o interrupt

Service Type: SQL Consultation | Regular Maintenance

Duration: ~4 Months

Summary

Requirements

Situations

Approaches

Why SQLMax?

EXPERIENCE

- 1,900+ SQL Jobs, Stored Procedures, Functions and SSIS Packages Tuned
- 100+ DBAs and Developers Have Relied on Our SQLMax Library
- 400+ Consultations Performed
- 40+ Databases Designed and Developed

SOLUTIONS

- Complete Set of SQL Server-Focused Solutions
- Comprehensive Technical Coverage

SUPPORT

- Full-time Services: 365*7*24
- Dedicated Account Managers
- World-Class Customer Service

OUR TEAM

- Experienced & Knowledgeable Dedicated Team
- Clear Focus on MS SQL Server
- 100% US-Based

Results

Benefits

Vice President of Service Delivery

"SQLMax's team can be defined in five words:
friendly, educated, focused, quick and result
oriented"

PROCESSES

- Clear Work Flow
- Customizable Service Level Agreements (SLAs)
- Transparent Terms & Conditions
- At Will Contracts Termination

SECURITY & CONFIDENTIALITY

- Customer Data Security Made by Most Advanced Technologies
- Customer Information Confidentiality

CUSTOMER SATISFACTION

- 80% Repeat Businesses
- Customer Satisfaction Gaurantee
- Free Cost/Time Estimation
- Free Initial Consultation

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